

Poison Prevention Antidote



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What To Expect When You Call The Poison Center



Who Are We?

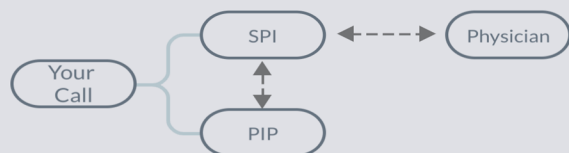
By Rachel Cohen, Student Pharmacist, University of Minnesota College of Pharmacy



We are a team comprised mostly of **PHYSICIANS** and **PHARMACISTS** that are certified in toxicology



****We firmly believe in educating future healthcare providers. That means we also have pharmacy and medical students, pharmacy and medical residents, fellows, and more that help us do what we do!**



Who Am I Talking To?

PIP: Poison Information Provider
This could be a learner, pharmacy intern, or other specially trained staff

SPI: Specialist in Poison Information
These are the certified pharmacists or nurses!

- Your call will either be answered by a PIP or a SPI. Generally, PIPs take calls from the public, whereas SPIs take calls from healthcare facilities/providers.
- SPIs and PIPs may be able to answer your question right away, or they may ask the opinion of other SPIs or a physician
- PIPs who are learners will discuss plans with a SPI before getting back to you
- It's not uncommon for us to put you on hold to dig deeper into the issue



Any way you slice it, we make sure your call gets to the right person!

What Will We Ask You?

Toxicology **MATTERS!**

- **M- Medication**- What was taken?
- **A- Amount**- How much?
- **T- Time of ingestion**- How long ago?
- **T- Treatment**- What has been done?
- **E- Emesis**- Did you puke?
- **R- Reason**- How did this happen?
- **S- Symptoms**- What are you feeling?
- If this is a kiddo.. we also want to know age and weight!



We ask these questions because we want to get a good picture of what's going on and be able to recommend the best care possible.

We will also always ask for your zip code so we can track frequent exposures.

We may ask for your name incase anyone calls about it later.

What Do I Do Now?

Poison center staff will make a decision based on history, potential toxicity, and other key information to recommend at-home treatment or to send you to a hospital for closer monitoring



Did you know? In 2023, 92% of our calls that occurred in a residential setting were safely managed at home with the assistance of the Poison Center, saving Minnesotans unnecessary trips to the emergency department!

Call us at: **800-222-1222**
Available 24/7



What Kind of Calls Do You Get?

- Exposures to something potentially harmful
- Questions about drugs or medications like interactions, storage, or side effects
- Treatment recommendations for hospitalized exposures
- Questions about environmental toxins
- Poison information

.....And so much more!

Don't hesitate to call if you think something is wrong! Calling us is **FREE** and **CONFIDENTIAL**



Upcoming Events

- 2/22/25-Black Youth with Stethoscopes event
- 3/16 to 3/22/25-National Poison Prevention Week



Have you heard?

- National Poison Prevention Week (NPPW) was established in 1961 by Congress.
- NPPW was originated to raise awareness of poison prevention and safety.
- NPPW occurs the third week in March each year.
- When your unexpected happens we are here to for you. Call Poison Help at 1-800-222-1222.
- Check out mnpison.org and follow our social media.