2008 ANNUAL REPORT **1-800-222-1222**



Minnesota Poison Control System 2008

The Hennepin Regional Poison Center (HRPC) is designated by the Minnesota Department of Health to provide poison information and toxicology consultant services to the entire state of Minnesota as the Minnesota Poison Control System. HRPC is located in the Hennepin County Medical Center in Minneapolis, Minnesota. The HRPC has met stringent criteria set for the by the American Association of Poison Control Centers, earning the designation of an Accredited Poison Center.

The Minnesota Poison Control System provides various services to the citizens of the State of Minnesota including:

Poison Help Hotline (1-800-222-1222)

Nationally Certified Specialists in Poison Information provide exposure assessment and treatment recommendations to the general public and to health care professionals. The service is provided via a national toll-free telephone number accessible by both voice and TTY and is available 24 hours a day, 365 days a year. Interpretive services are also available in most languages.

Toxicosurveillance

In partnership with the Minnesota Department of Health, American Association of Poison Control Center and federal agencies, the Minnesota Poison Control System provides real-time surveillance looking for early warning signs of a public health event.

Public and Professional Education

Public education is offered on our website, www.mnpoison.org, and includes: an automated poison prevention material ordering system, a video lending library, and poison prevention information in PDF format for downloading and reproduction. The Minnesota Poison Control System partners with various public health agencies and other community-based safety and health entities to promote prevention education, awareness of the Poison Help number, and the services offered.

Professional education activities include:

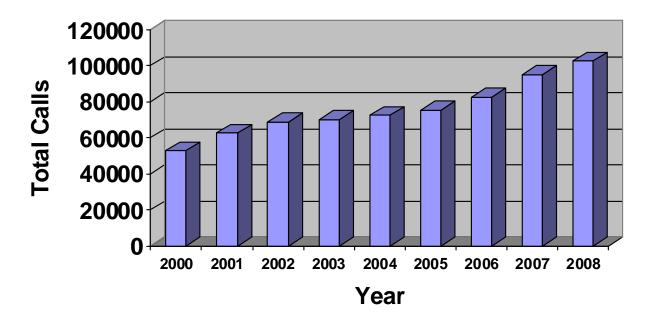
- University of Minnesota College of Pharmacy Clerkship for fourth-year students
- On-site toxicology instruction to emergency medicine, pediatric, and family practice medical residents, medical students, physicians assistants, nurses and paramedics
- An accredited physician toxicology fellowship program in conjunction with Regions Hospital
- Lecturing

2008 TOTAL CALLS

54,294	Poison Exposures (Human)
48,238	Information Requests

102,532 Callers Served

Annual Call Volume 2000-2008



CALL VOLUME BY MONTH

HRPC received a total of 102,532 calls to the Poison Help hotline. Of this total, 54,294 were regarding poison exposure cases.

Month	Exposure Calls	Information & Prevention Calls	Total Calls	
January	4,644	3,632	8,264	
February	4,284	3,516	7,780	
March	4,521	4,076	8,587	
April	4,325	4,127	8,439	
May	4,621	4,210	8,802	
June	4,564	3,883	8,433	
July	4,866	3,957	8,810	
August	4,719	3,970	8,680	
September	4,761	4,169	8,921	
October	4,496	4,555	9,030	
November	4,198	4,417	8,602	
December	4,295	3,327	7,614	
TOTALS	54,294	48,238	102,532	

TOTAL CALLS BY COUNTY

Fifty-one percent of calls came from the seven county metropolitan area (shaded counties).

AITKIN	321	LYON	263
ANOKA	6,098	MAHNOMEN	699
BECKER	912	MARSHALL	79
BELTRAMI	2,394	MARTIN	312
BENTON	440	MCLEOD	567
BIG STONE	46	MEEKER	279
BLUE EARTH	778	MILLE LACS	919
BROWN	299	MORRISON	680
CARLTON	1,675	MOWER	463
CARVER	1,115	MURRAY	71
CASS	1,303	NICOLLET	359
CHIPPEWA	140	NOBLES	204
CHISAGO	954	NORMAN	90
CLAY	830	OLMSTED	1,797
CLEARWATER	294	OTTER TAIL	775
COOK	80	PENNINGTON	227
COTTONWOOD	110	PINE	405
CROW WING	1,216	PIPESTONE	110
DAKOTA	5,241	POLK	599
DODGE	183	POPE	82
DOUGLAS	567	RAMSEY	8,879
FARIBAULT	93	red lake	84
FILMORE	209	REDWOOD	236
FREEBORN	358	RENVILLE	297
GOODHUE	705	RICE	831
GRANT	84	ROCK	92
HENNEPIN	26,451	ROSEAU	220
HOUSTON	112	SAINT LOUIS	7,424
HUBBARD	306	SCOTT	1,661
ISANTI	591	SHERBURNE	1,066
ITASCA	1,271	SIBLEY	145
JACKSON	101	STEARNS	2,649
KANABEC	307	STEELE	465
KANDIYIOHI	699	STEVENS	121
KITTSON	32	SWIFT	88
KOOCHICHING	142	TODD	293
LAC QUI PARLE	63	TRAVERSE	32
LAKE OF THE WOO	127	WABASHA	248
LAKE OF THE WOO LE SUEUR	DS 32 303	WADENA WASECA	218 235
LINCOLN	303 61	WASHINGTON	3,254
LINCOLIN	O I	WASHINGTON	5,254

WATONWAN	93
WILKIN	133
WINONA	697
WRIGHT	1,841
YELLOW	
MEDICINE	163
UNSPECIFIED	5,044

TOTAL 102,532



TOTAL

REASON FOR THE EXPOSURE

UNITENTIONAL EXPOSURES

Accidental Environmental Occupational Therapeutic Error Misuse Bite/Sting Food Poisoning Unknown Sub-Total	32,051 2,008 1,028 6,119 1,985 374 817 72 44,454
INTENTIONAL EXPOSURES	
Suspected suicide Misuse Abuse Unknown Sub-Total	4,393 1,292 1,134 <u>856</u> 7,675
OTHER	
Contamination/tampering Malicious Withdrawal Sub-Total ADVERSE REACTIONS	57 233 43 333
Drug Food <u>Other</u> Sub-Total	1,423 104 121 1,648
UNKNOWN	184

54,294

EXPOSURE SITE

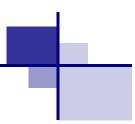
Eighty-five percent of all poison exposures originating in the home were managed in the home. Home management saves health care dollars by reducing unnecessary visits to emergency departments, urgent care facilities, and clinics.

TOTAL	54,294	100.00
Unknown	345	0.6
Other	767	1.4
Public Area	484	0.9
Restaurant/Food Service	176	0.3
School	873	1.6
Health Care Facility	435	0.8
Workplace	1,333	2.5
Other Residence	1,741	3.2
Own Residence	48,140	88.7
SITE	CALLS	PERCENT

MANAGEMENT SITE

Certified Specialists in Poison Information (CSPI's) determine the safest and most appropriate site to manage exposures based on information gathered during the initial call to the Poison Center. The majority of calls are managed at home or in a non-health care facility. CSPI's also provide the hospital staff with recommendations on treatment and document the outcome of the case.

ΙT



5 MOST COMMON NON-PHARMACEUTICAL AND PHARMACEUTICAL SUBSTANCES INVOLVED IN EXPOSURES

Fifty-six percent of substances involved in poisoning exposures are pharmaceutical products.

SUBSTANCE

TOTAL EXPOSURES

Non-Pharmaceutical

Cosmetic/Personal Care Products:	4,996
Household Cleaning Products:	4,120
Foreign Bodies/Miscellaneous:	3,132
Alcohols:	2,228
Pesticides:	1,672

Pharmaceutical

Analgesics:	7,793
Sedative/Hypnotics/Antipsychotics:	3,635
Antidepressants:	3,139
Topical Preparations:	2,401
Cardiovascular Drugs:	2,004

WHY IS THE POISON CENTER IMPORTANT?

Poison Control Centers are cost efficient and effective. They play a critical role in poison education and prevention activities and provide a valuable resource to both the general public and health care providers.

- Poisoning is the second leading cause of unintentional death due to injury in the United States.
- 85% of the poison exposure calls that came from the public were helped onsite where the poisoning occurred, saving families and individuals the time and costs of an emergency department visit.
- For every \$1 spent to fund the Hennepin Regional Poison Center, \$7 is saved in unnecessary healthcare costs.* In 2008, this resulted in a savings of \$16 million for Minnesotans.
- Hennepin Regional Poison Center provided 103 professional toxicology-related education opportunities to over 8300 health care professionals, fellows, residents, and students.
- Hennepin Regional Poison Center conducted 91 public poison prevention events attended by over 11,100 Minnesotans. 260,194 pieces of poison prevention materials were distributed in 2008.

*Cost of Poisoning in the United States and Savings From Poison Control Centers: A Benefit-Cost Analysis. Annals of Emergency Medicine, 29; 2, 239-245, T. Miller, D. Lestina



MEET OUR STAFF

DIRECTOR Deborah Anderson, PharmD

MEDICAL DIRECTOR
David Roberts, MD, ABMT, ABMS

ASSOCIATE MEDICAL DIRECTORS Elisabeth Bilden, MD, ABMS Andrew Topliff, MD, ABMS

SENIOR ASSOCIATE MEDICAL DIRECTOR Louis Ling, MD, FACMT, ABMT, ABMS

CLINICAL COORDINATOR Stacey Bangh, PharmD, DABAT

EDUCATORS Kirk Hughes, RN, EMT, CSPI Steve Setzer, RPh, CSPI

ADMINISTRATIVE ASSISTANTS Kathy Rodgers Paula Jeffrey

VOLUNTEER Lili Caron

CSPI'S and PIP'S* Rob Angelis, EMT, PIP Angie Boris, RPh Christine Bottema, PharmD, CSPI Rachel Brandt, PharmD, CSPI Angela Cortese, PharmD Alisha Floan, PharmD, CSPI Jeff Freund, PIP Gregory Grande, RPh, CSPI Ted Gray, RPh, CSPI Dustin Hadley, PIP Paul Hinck, RPh, CSPI Scott Hokenson, PharmD, CSPI Matt Jacobs, RPh, CSPI Shin Kwon, PharmD, CSPI Chris Lintner, RPh, CSPI Kelsey Moser, PIP Renee Petroski, PIP Kevin Sell, RPh, CSPI Shaker Shaker, PIP Angie Skogland, PharmD John VanDeVoort, PharmD, DABAT Greg Wedin, PharmD, DABAT Steve Wells, RPh, CSPI Laurie Willhite, PharmD, CSPI

CONSULTANTS

Beth Baker, MD, ABMS Carson Harris, MD Dan Keyler, PharmD Mike Kinnan, MD Matt Morgan, MD, ABMS Sam Stellpflug, MD, Toxicology Fellow Matthew Sztajnkrycer, MD, ABMS

^{*} CSPI – Certified Specialist in Poison Information

^{*} PIP - Poison Information Provider